

## COVID VACCINE DELIVERY SCHEDULE, PREPARE, EXECUTE



- Patient can choose any method/ channel - real time, bi-directional
- Tie into any clinical systems schedules, vaccine inventory, EMR
- Optimal blend of AI Agent (chatbot) with seamless handoff to live staff/ agent as needed
- Completely customized to client/unit specific rules/protocols



## PREPARE



- Precise, clinical unit specific outbound messaging to patients -> ensure success
- Ability to capture patient confirmations or cancellations/reschedulings in real time -> valuable intelligence to adjust resources (staff and materials) and change schedules guickly
- Handle manufacturer variability, multiple dosing situations, etc.



## EXECUTE



- Real time check in via 2-way SMS & secure chat
- Email and text invites for secure data/ form capture from any device completely paperless
- Support last minute variability with close coordination and instructions



SIMPLE PLUG AND PLAY -INTEGRATION WITH ANY SYSTEMS & EVEN ENABLE TEXTING TO OFFICE PHONE

## SUPPORT AGILITY AND ADAPTABILITY TO HANDLE UNPREDICTABILITY

MAXIMIZE OPERATIONAL EFFICIENCY WITH MULTI-CHANNEL & SUPPORT ULTIMATE PATIENT ACCESSIBILITY